



PRODUCT RETURN

Returns are only accepted within 30 days from the date of purchase. To process a return, please fill in this Product Return form. Once the form has been processed, a NuMedical Team Member will be in contact with you to arrange for the return to be collected from your premise at an agreed date and time. A Return Label will be emailed to you. Please affix the Return Label onto the box or product. Upon receiving and inspecting the product of return, we will notify you if a refund will be processed. Upon approval of a refund, a credit will be applied to your account.

If your product(s) has been damaged in transit; the product needs to be considered of unusable quality. You may be asked to provide a photograph of your damaged product(s). Please note that events such as wilful damage, misuse, unauthorised repair or tampering with a product may prevent a product from being accepted for return.

To be eligible for a return and refund, the product must be returned to NuMedical Pty Ltd in its original packaging, unmarked with all contents as shipped.*

NuMedical Pty Ltd will arrange for the product to be picked-up, however, the return freight cost will be at your own cost.

BUSINESS DETAILS		
Business Name:		
Phone:	E-mail:	
Address:		
City:	State:	Postcode:
PRODUCT RETURN DETAILS		
Products for Return (Please provide with the product codes):		
Product Code	Quantity To Be Returned	Related Invoice Number
Reason for Return (Please provide photos if possible):		
Name of Person Returning:	Is the product for return packed? Y N	
Contact Number:	W x L x H (of box):	
Date:	Weight (of box):	

PLEASE RETURN THIS FORM TO ORDERS@NUMEDICAL.COM.AU